

Wednesday, 27th March 2024

INFORMATION

Second Phase of Auto-gates Installment in Terminal of International Arrival at I Gusti Ngurah Rai Airport in Bali

Following up the first phase of Auto-gates installment in Soekarno-Hatta International Airport in January 2024, the Directorate General of Immigration inaugurated the operation of 30 (thirty) Auto-gates on the Terminal of International Arrival at I Gusti Ngurah Rai Airport in Bali as the Second Phase of installment in March 2024.

This installment aims to accelerate the traffic of immigration inspection as the system combines face recognition and Border Control Management (BCM) technology. This facility can be used for *Indonesian Citizens (Warga Negara Indonesia/WNI)* and also *Foreign Nationals (Warga Negara Asing/WNA)* with:

- Electronic Passports
- Electronic Visa (e-Visa)
- Electronic Visa on Arrival (e-VoA)

When undergoing an immigration check with Auto-gate, users must ensure that all parts of the face are visible. Accessories such as hats, masks or other things that cover the face must be removed. The passport cover must also be opened before scanning. After scanning the passport biodata page, the user is required to face the screen at the front for face recognition. If it has been scanned and the system shows no any suspicious information, the Auto-gate door will open and the user can immediately continue their trip.

Furthermore, it is also reported that the number of crossings of Indonesian citizens and foreigners entering Indonesian territory through the Immigration Checkpoints at I Gusti Ngurah Rai International Airport will reach 6 million people, and the average international arrival at Ngurah Rai Airport is around 14.000 - 16.000 people per day during low season and around 18.000 - 20.000 during high season, the Directorate General of Immigration announced that there will be an additional 80 (eighty) Auto-gate units in the Q2 of 2024.

Reference:

- The Directorate General of Immigration Press Release about New Auto-gate Present at Bali's Ngurah Rai Airport, Serving the Crossing of Indonesian Citizens and Foreign Tourists.

This summarization is written from the sources of the information above, if you require a link of the documents or this publication in PDF format, please do not hesitate to contact research@ibai.or.id

Thank you for your attention and we hope this information would be valuable to you.

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