INFORMATION	The Installment of 78 (Seventy-Eight) Units of Autogate Feature at Terminal 3 Soekarno-Hatta Airport

Following up on an update of the previous regarding the immigration Autogate feature, the Directorate General of Immigration inaugurated installed 78 (seventy-eight) new Autogate units at Terminal 3 of Soekarno-Hatta Airport. Autogate is expected to speed up the immigration inspection services and will accelerate the immigration checks which only take 15 (fifteen) to 25 (twenty-five) seconds for each passenger.

The installment of the new Autogate feature is located in the:
- Terminal 2: 5 (five) Autogate features in "Arrival Terminal", 5 (five) Autogate features in "Departure Terminal"
- Terminal 3: 52 (fifty-two) Autogate features in "Arrival Terminal", 16 (sixteen) Autogate features in "Departure Terminal"

According to the Director General of Immigration, Silmy Karim, this facility can be used by both *Indonesian citizens and foreigners* because the auto gate also integrates Face Recognition technology with Border Control Management (BCM), which supports immigration supervision at crossings.

In order to be able to use the autogate feature, there are several conditions that need to be fulfilled by foreigners such as:
a. Foreigners are required to use **an electronic passport and have a visa**, including an *Electronic Visa on Arrival (e-VoA) or an Electronic Visa (e-Visa)* submitted via the evisa.imigrasi.go.id website
b. Foreigners from 10 (ten) visa-free countries *including Thailand, Singapore, Vietnam, Brunei Darussalam, Philippines, Cambodia, Laos, Malaysia, Myanmar and Timor Leste* must register their Visa Exemptions (Bebas Visa Kunjungan/BVK) application through evisa.imigrasi.go.id
c. Or the foreigners could scan barcodes located around the Soekarno-Hatta Airport and register via the provided link to use the Autogate units for easy passage

Meanwhile for Indonesian citizens, the Autogate machines can be used by *electronic passport or regular (non-electronic) passport holders.*

When undergoing an immigration check with Autogate, users must ensure that all parts of the face are visible. Accessories such as hats, masks or other things that cover the face must be removed first. The passport cover must also be opened before scanning. After scanning the passport biodata page, the user is required to face the screen at the front for face recognition. If it has been scanned and the system shows no any suspicious information, the Autogate door will open and the user can immediately continue their trip.

Furthermore, the Directorate General of Immigration announced that the installment of the new Autogate feature will also be conducted at I Gusti Ngurah Rai International Airport in Bali and Hang Nadim International Airport in Batam, Riau Islands. This decision has been made due to the high volume of border-crossing traffic at these airports.

Reference:
- Press Conference: Foreigners Can Use 78 Units of Newly Installed Autogates at Jakarta's Soekarno-Hatta Airport

If you require a copy of the reference document above, please do not hesitate to contact research@ibai.or.id.
Thank you for your attention and hope this information would be valuable for you.