## Summarized for IBAI Member



Monday, 20th June 2022

**INFORMATION** 

Additional Quota Increasement for Passport Issuance at All Immigration Offices Across Indonesia

In response to the recent increase in requests for passport applications, the Directorate General of Immigration has tripled the quota for issuing passports at all immigration offices in Indonesia. This additional quota is effective from June 6th 2022.

In order to get the additional queue quote, the applicant needs to follow the following steps:

- 1. Download the Mobile Passport Application (M-Passport) in Google Play Store or Apple AppStore
- 2. Filling the additional queue quota form through the M-Passport application
- 3. Upload required documents
- 4. Choose an arrival schedule
- 5. Pay the passport application fee through bank, post office, or marketplace within two hours of billing code received time

The applicant who has finished steps on M-Passport App needs to be present at the immigration office on the selected date for the interview process and biometric data collection. Then the applicant can collect the completed passport within three working days.

For your reference, please check the official press release issued by the Directorate General of Immigration in the link here.

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